

ALL DEVICES • SIGN IN

Sign in to Fastmail

Whether you use the Fastmail app or a web browser, signing in works the same way. Here's the whole process — it takes under a minute.



Quick Steps

- 1 Open the **Fastmail app**, or go to `fastmail.com` in any browser.
- 2 Click or tap **Log in**.
- 3 Type your full Fastmail **email address**, then click **Continue**.
- 4 Enter your **password** to finish.
- 5 Your mail, calendar, and contacts load — you're in.

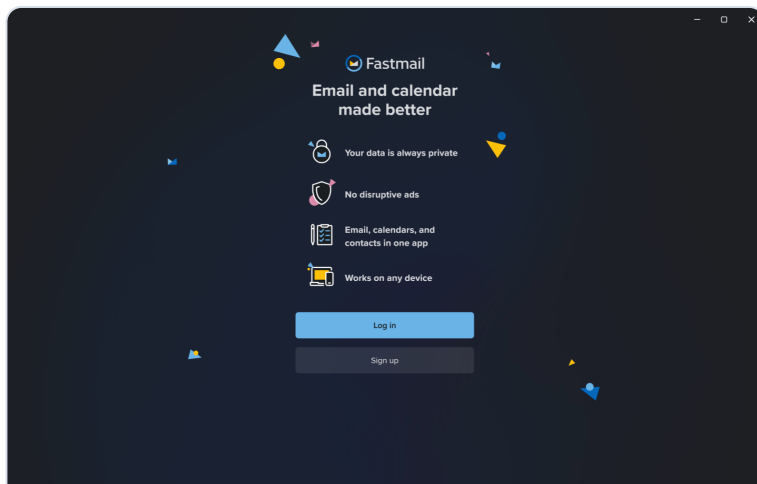
! Your username is your full email address.

Enter the whole thing — for example `you@fastmail.com`, or your custom domain address (like `you@yourcompany.com`) if your account uses one.

Illustrated Walkthrough

1 Start in the app...

If you installed the Fastmail app, open it. You'll see the welcome screen below. Click or tap the blue **Log in** button.



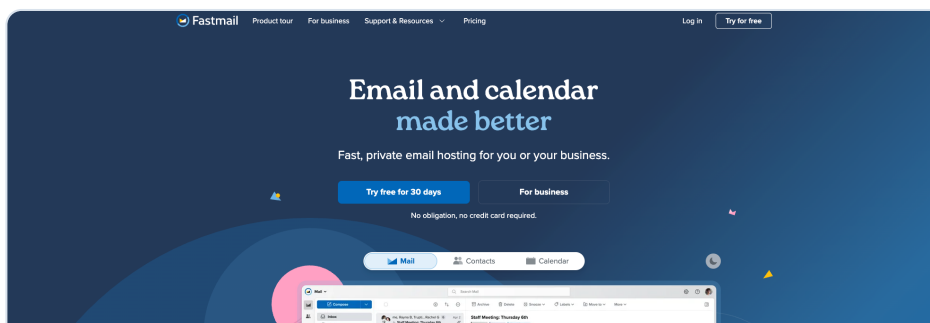
The app's welcome screen. Click **Log in** (not **Sign up**).

💡 Log in, not Sign up.

If you already have a Fastmail address, always choose **Log in**. **Sign up** creates a brand-new account.

2 ...or start in your browser

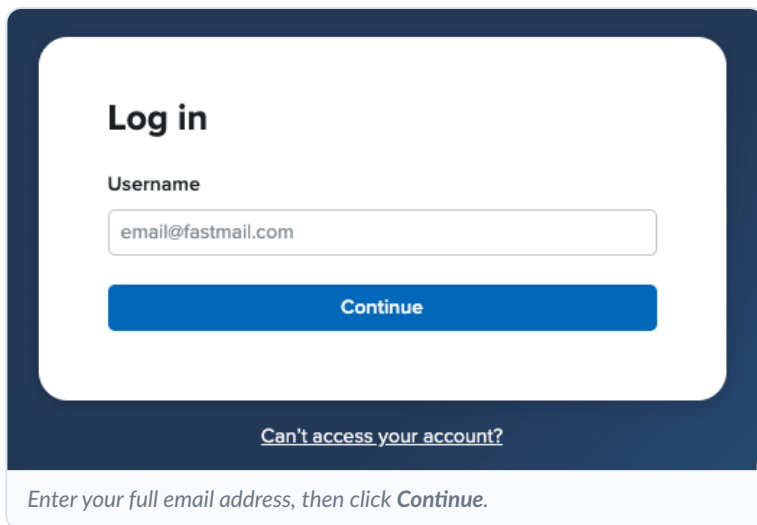
Prefer the web, or don't have the app? Go to fastmail.com and click **Log in** in the top-right corner.



On fastmail.com, the **Log in** link is in the top-right corner.

3 Enter your email address

Both routes bring you to the same screen. Type your full Fastmail email address in the **Username** box, then click **Continue**.

A screenshot of the Fastmail login interface. It features a dark blue header with the text "Log in" in white. Below this, the word "Username" is displayed in a small, dark font. A text input field contains the placeholder "email@fastmail.com". A prominent blue button with the word "Continue" in white is positioned below the input field. At the bottom of the form, a link that reads "Can't access your account?" is visible. A light gray footer bar at the very bottom contains the instruction "Enter your full email address, then click Continue."

4 Enter your password

On the next screen, type your Fastmail **password** and click **Log in**. If your account uses two-step verification, you'll then be asked for a verification code.

5 You're in

Fastmail loads your mail, calendar, and contacts. You'll usually stay signed in on your own device, so you won't need to repeat this every time.

🔗 **Forgot your password?**

On the login screen, click **Can't access your account?** to reset it. For your security, never share your password — Fastmail staff will never ask for it.



Provided to you free of charge, courtesy of Bourdage Consulting

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